



Machinery Dealers National Association Code of Ethics

Membership in the MDNA requires that a member abide by the Code of Ethics as follows:

1. Carry out the spirit and letter of all agreements and contracts in which he engages.
2. Respond to inquiries, advertise, and offer machinery and equipment as accurately as he is able as per:
 - a. Name of Manufacturer;
 - b. Serial Number;
 - c. Condition;
 - d. Specifications;
 - e. Adherence to standard industry terms and definitions.
3. Honor every option given a prospective buyer.
4. Advise prospective customers of conditions and circumstances of sale when offering customer-owned machinery and equipment through a brokerage arrangement.
5. Accept within 30 days from shipment any machinery and equipment which had been sold with return privilege, freight prepaid, for refund of the purchase price if proven mechanically unsatisfactory; or repair at dealer's option.